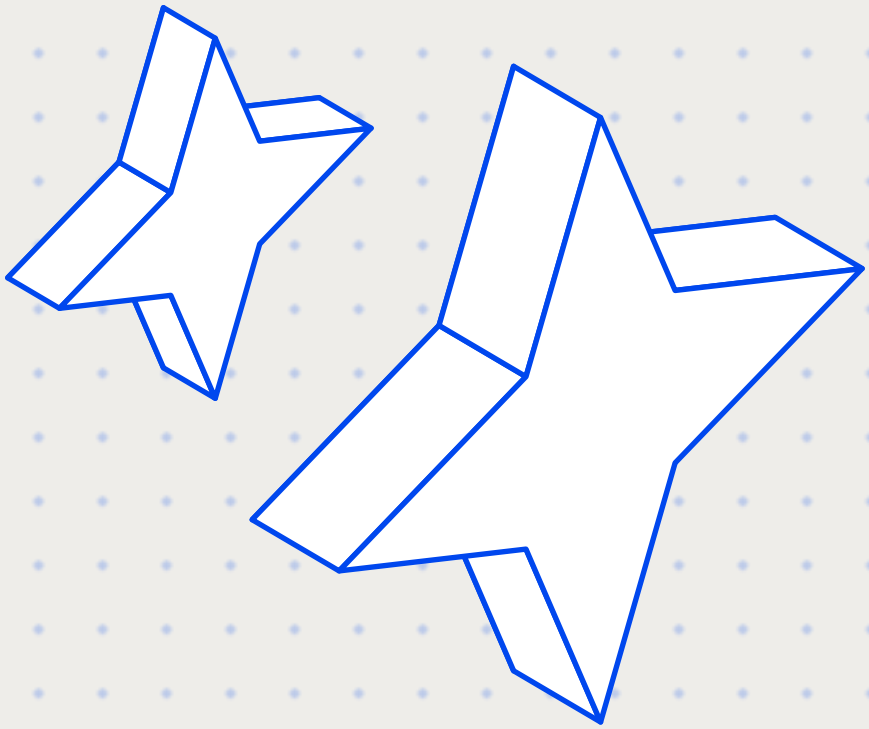
cyberhaven

Anthropic Claude Enterprise Cloud Connector

Documentation



Overview

The Anthropic Claude Enterprise Cloud Connector uses Anthropic's Compliance API to provide visibility into Claude usage across your organization. The integration monitors chats, chat file uploads, and project files, and performs content inspection to detect sensitive data shared with or generated by Claude.

Requirements

The integration requires the following to function:

Requirement	Details
Eligible plan	Available for Anthropic Claude Enterprise.
Compliance API enabled	The Primary Owner must enable the Compliance API in the Anthropic Console under **Organization settings > Data and privacy**.
Compliance API key	Created in the Anthropic Console with the scopes `read:compliance_activities`, `read:compliance_user_data`, and `read:compliance_org_data`. The key is shown only once at creation, so store it safely.
Organization ID	Found in the Anthropic Console under **Organization settings > Organization and access > Organization**.

⚠ IMPORTANT

Use the Compliance API key only for Cyberhaven. Do not share or reuse it for other applications or scripts. Rotating or revoking the key in any other context will break the connector.

Coverage

The connector provides visibility into the following activities:

CHATS

- User messages sent to Claude (prompts)
- Assistant responses (completions)
- File uploads within chats

PROJECTS

- Files uploaded to projects

Content inspection

The connector inspects three types of content for sensitive data:

- **Chat transcripts:** The full chat text, including user prompts and assistant responses.
- **Chat file attachments:** Files uploaded by users inside chats.
- **Claude-generated files:** Files Claude produces during a chat, such as code interpreter output, generated documents, and rendered HTML.

File scanning respects the file type and file size filters configured in scan settings. Files larger than 25 MB are skipped.

Metadata collected

For each chat event, the connector collects:

- Chat ID and title
- Message author (user or assistant) and model used
- File references (file ID and file name)
- Project ID and name (when the chat is attached to a project)
- Organization ID
- Timestamp of each message

Limitations

- The Compliance API key does not expire, and its scopes are fixed at creation. To change scopes, the organization's Primary Owner must create a new key in the Anthropic Console and re-authenticate the connector.
- Files larger than 25 MB are skipped during content inspection.

Anthropic-side data retention

The following retention behaviors are enforced by Anthropic and are outside Cyberhaven's control:

- **Activity Feed events** are retained for 6 years and become queryable within approximately one minute of the underlying action.
- **Content deleted through the Compliance API** is removed immediately and permanently. Chats, files, projects, and project documents deleted through the API have no recovery window.
- **Content removed by your Claude retention policy** is no longer available through the Compliance API and cannot be backfilled.

Deployment

This guide outlines the steps to deploy the Anthropic Claude Enterprise Cloud Connector in the Cyberhaven Console. The integration uses Anthropic's Compliance API with a Compliance API key to read chats, project files, and user data from your Anthropic Claude Enterprise organization.

Before you begin, review the prerequisites in **Part 1 — Requirements**.

Set up Anthropic prerequisites

Complete these steps in your Anthropic Console before configuring the connector in Cyberhaven. You must be the Primary Owner of the organization to enable the Compliance API and mint the key.

1. Sign in to **claude.ai** using your Primary Owner credentials.
2. Go to **Organization settings > Data and privacy**.
3. Locate the **Compliance API** section and click **Enable**.
4. In the same **Data and privacy** page, click **Create key** and grant the following scopes:

   `read:compliance_activities` `read:compliance_user_data`

   `read:compliance_org_data`
5. Copy the **Compliance API key** and store it safely. Anthropic only displays the key once.
6. Go to **Organization settings > Organization and access > Organization** and copy your **Organization ID**.

Connect Cyberhaven to Anthropic Claude Enterprise

To connect your Anthropic Claude Enterprise organization, log in to your Cyberhaven Console and follow these steps:

1. In the Cyberhaven Console, click **Connectors** in the left navigation bar.

2 Click the **Add connectors** tab and then click **Connect** on the Anthropic Claude Enterprise card.

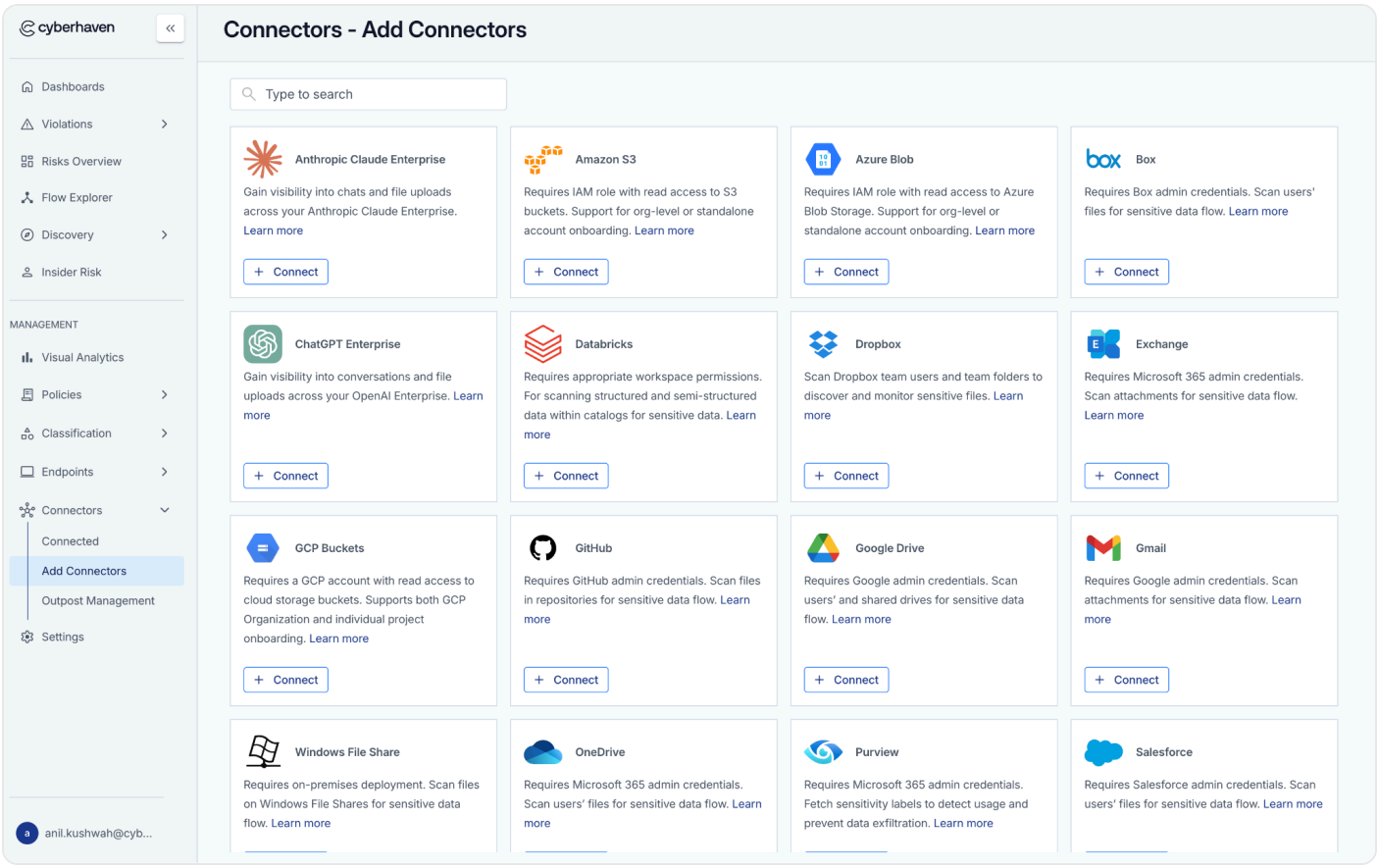


FIGURE 1 — CONNECTORS PAGE, ADD CONNECTORS TAB

3 On the **Add Connector** window, follow the instructions in the connection guide under **Connector details.**

4 Enter your **Organization ID** from the Anthropic prerequisites step.

5 Enter your **Compliance API Key**. The key must have all three required scopes: `read:compliance_activities`, `read:compliance_user_data`, and `read:compliance_org_data`.

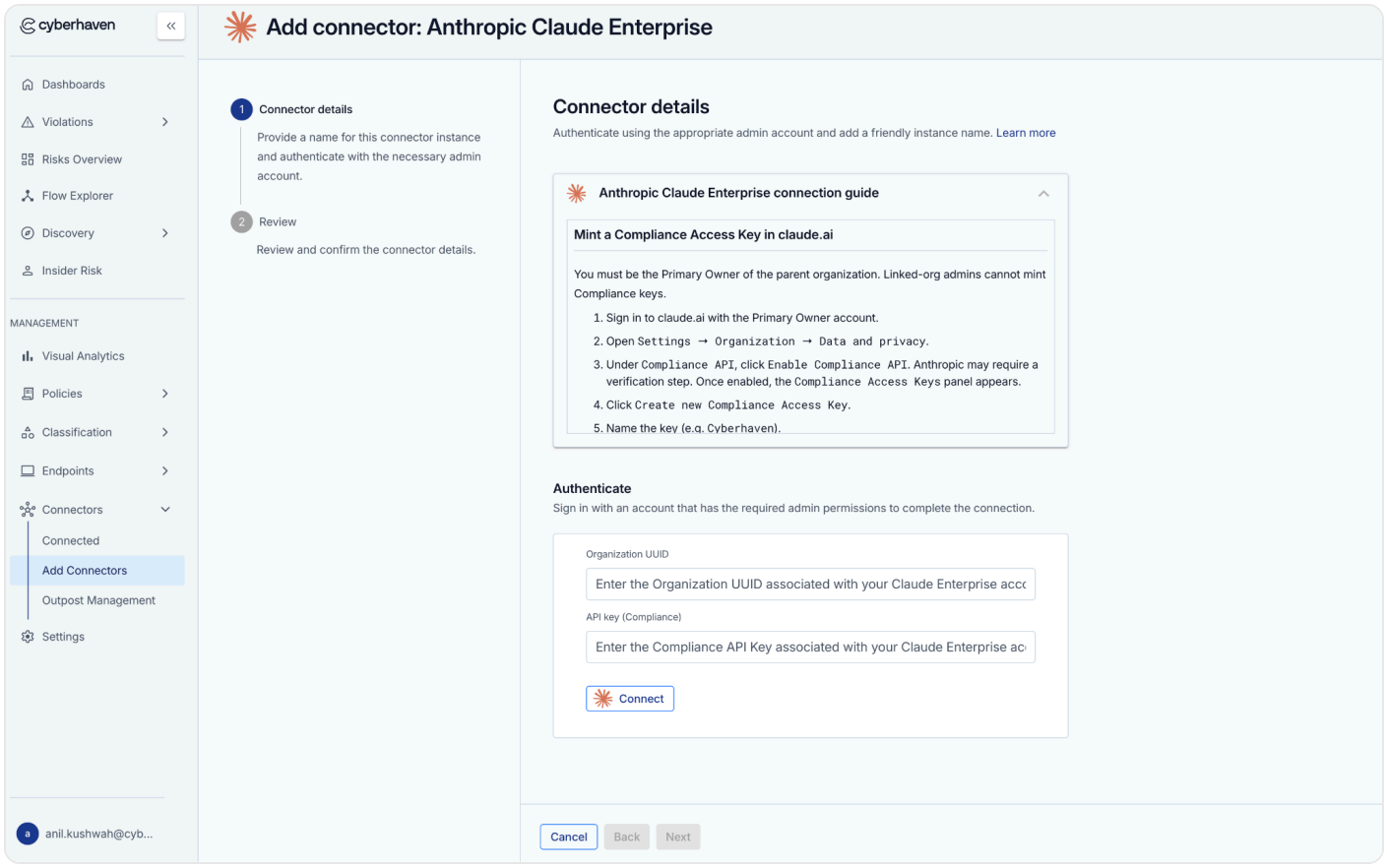


FIGURE 2 — ADD CONNECTOR WINDOW: CONNECTOR DETAILS

6 Click **Connect.**

7 Review the connector details and click **Save.**

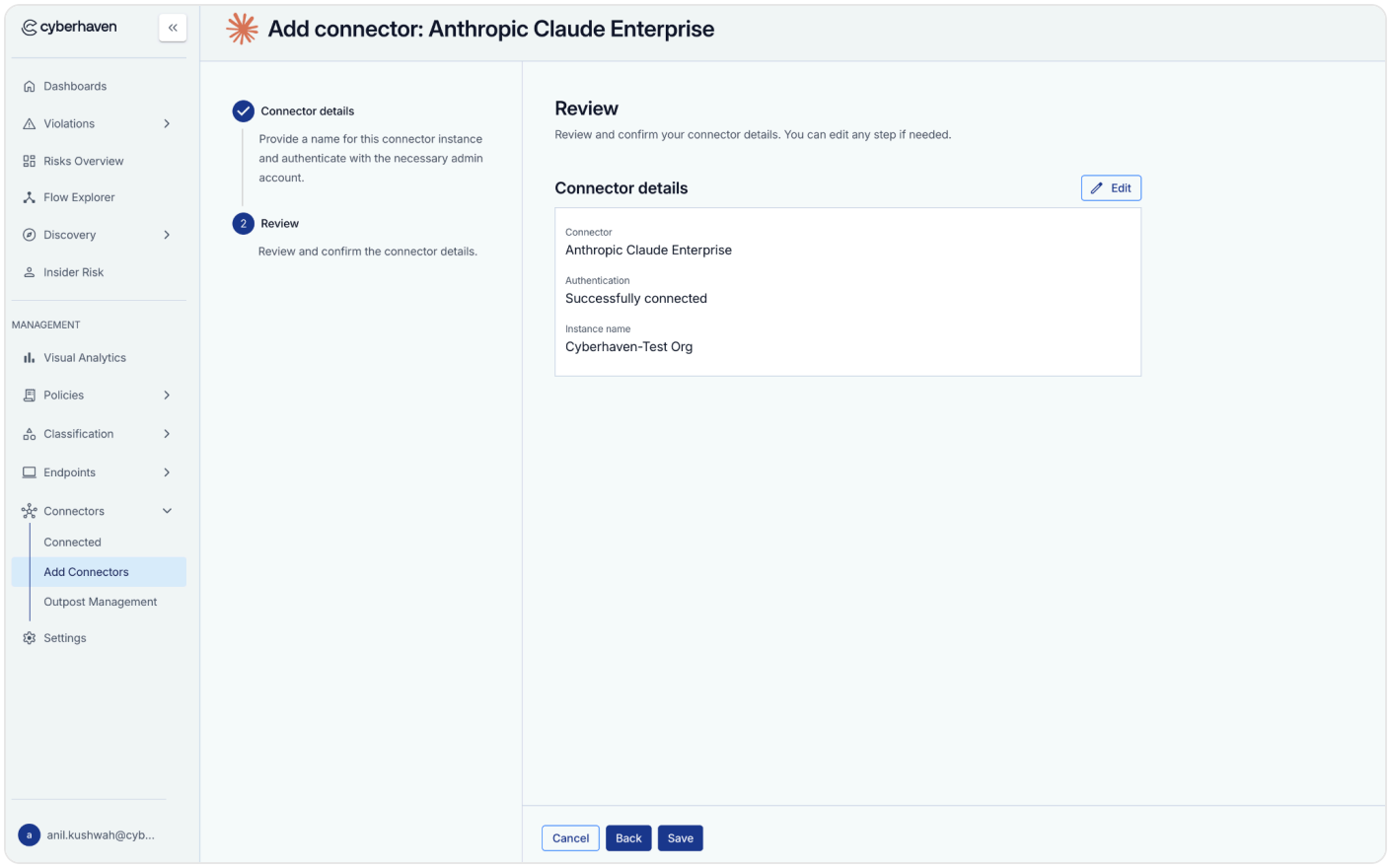


FIGURE 3 — REVIEW AND CONFIRM CONNECTOR DETAILS

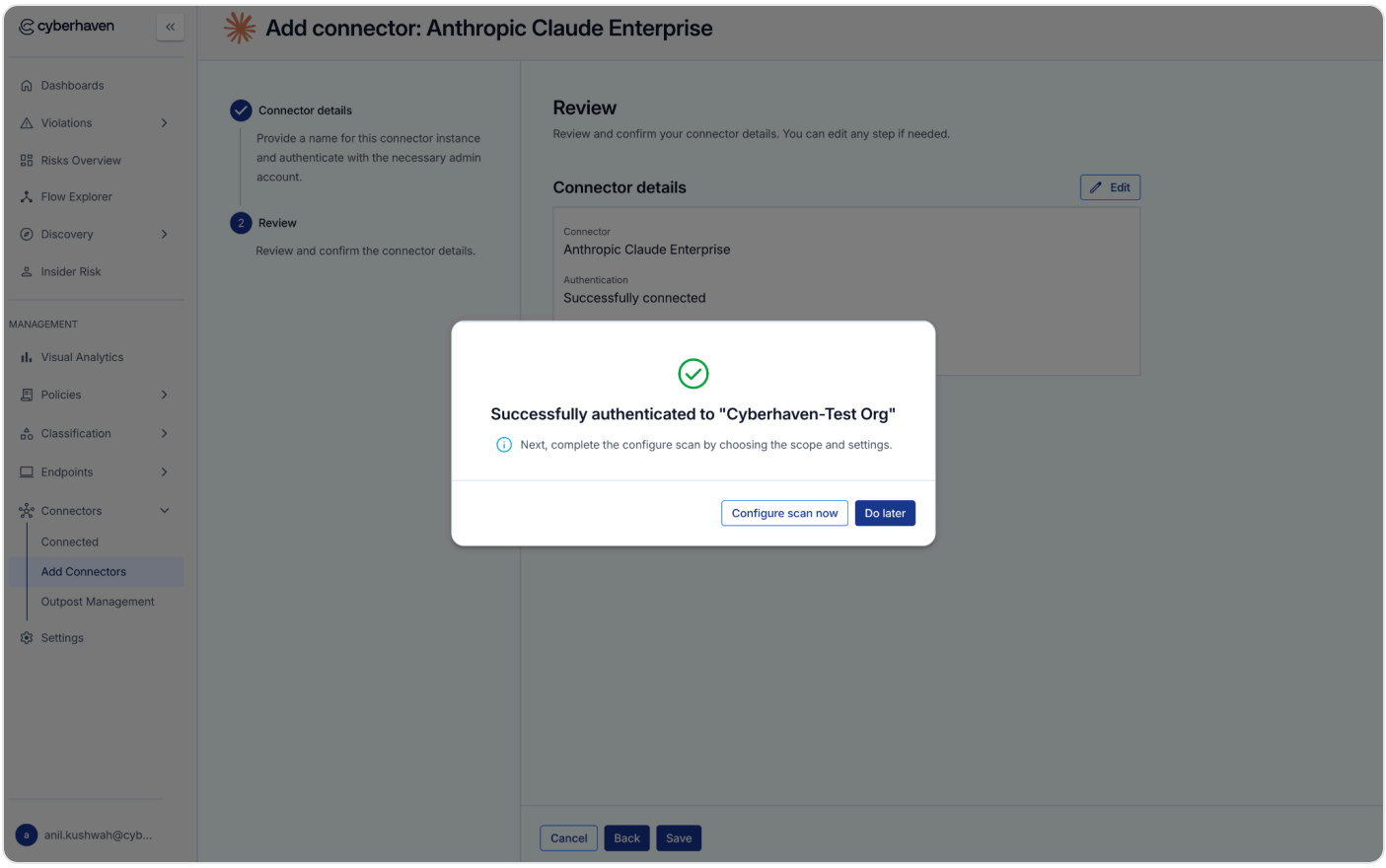


FIGURE 4 — SUCCESSFUL AUTHENTICATION

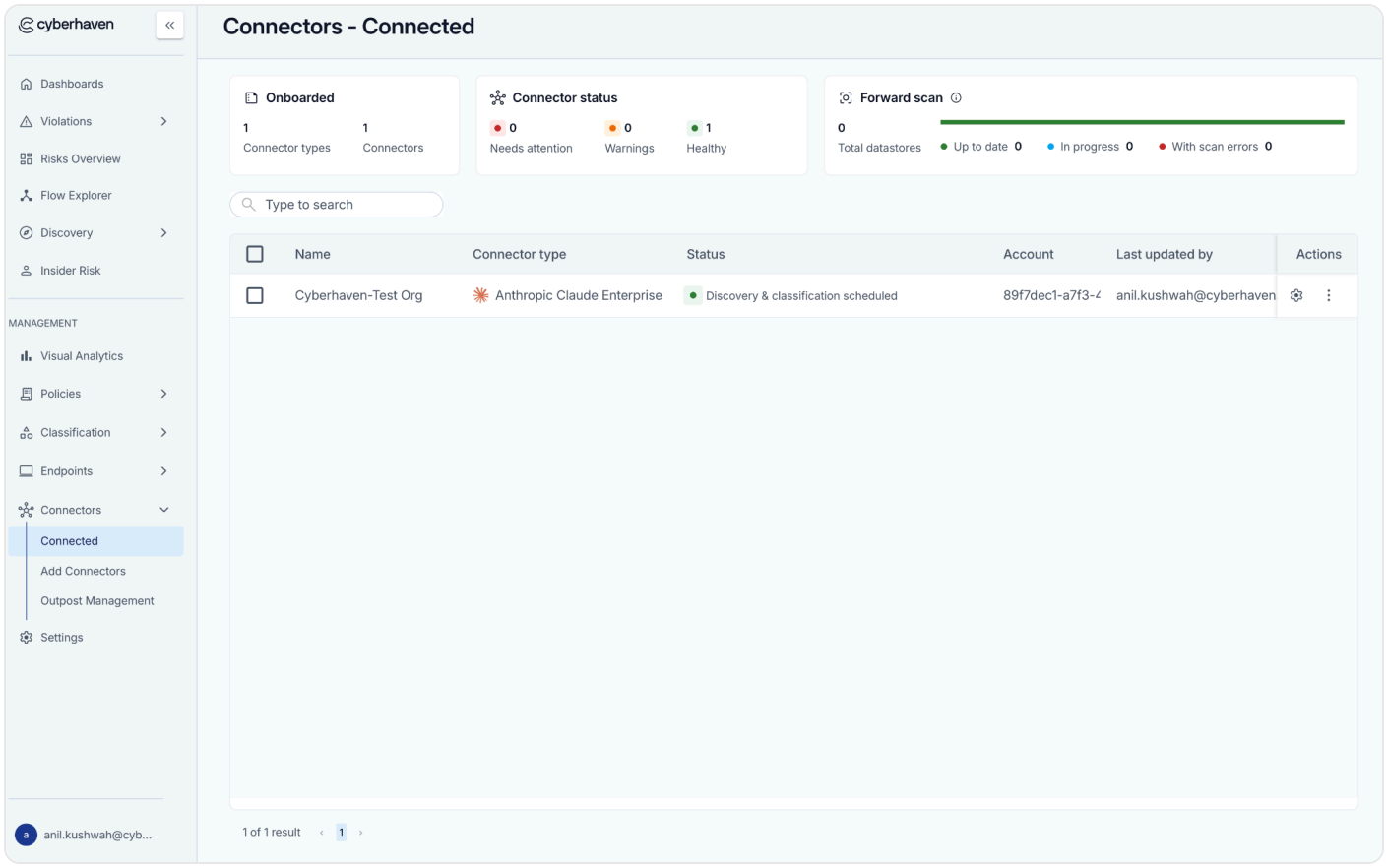


FIGURE 5 — CONNECTED TAB

The newly connected Anthropic Claude Enterprise connector is displayed in the **Connected** tab. You can now click on the connector to configure scope and scan settings.

> **NOTE**
>
> After connection, Cyberhaven begins retrieving Anthropic Claude Enterprise compliance data. Events may take up to 30 minutes to appear in the Console after they occur in Claude.

Configure Scan

Once the Anthropic Claude Enterprise connector is connected, you can configure historical and forward scans to discover and classify chats and project content in your organization. Forward scans continuously discover and classify new chats and content after scan configuration. Historical scans provide coverage by scanning chats and content created before the configuration.

1. On the **Connected** tab of the Connectors page, click the gear icon next to the connector.

2 Under **Scope**, choose what content to scan. Click **Next**.

Chats — scan user-assistant chat transcripts. When enabled, choose which users to include:

- Select **All users** to include all current and future users.
- Use **Select manually** to include or exclude specific users by searching and checking the boxes.
- Select **Advanced** to enter one or more regex patterns to dynamically define the scope of users.

Projects — scan files uploaded to projects. When enabled, choose which projects to include:

- Select **All projects** to include all current and future projects.
- Use **Select manually** to include or exclude specific projects by searching and checking the boxes.
- Select **Advanced** to enter one or more regex patterns to dynamically define the scope of projects.

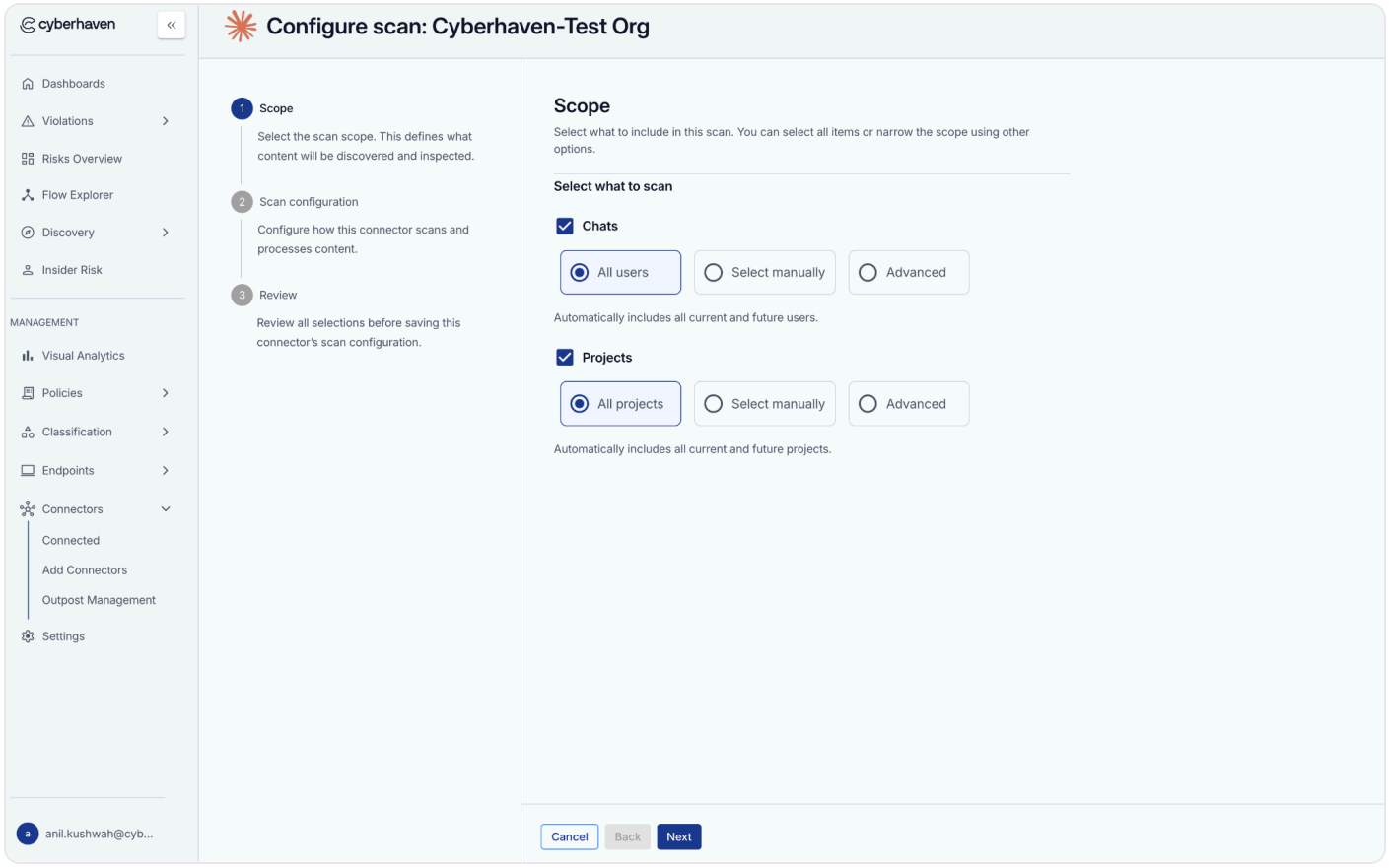


FIGURE 6 — SCOPE CONFIGURATION

3 In the **Scan configuration** section, enable the scan type and define the scan parameters.

- Enable **Forward scans** to continuously discover and classify new or modified content.
- Enable **Historical scans** to scan content created before this configuration. In the **Max last modified days** field, enter the number of days of history you want to scan.
- Expand **Advanced settings** to configure granular limits and preferences:
  - **Maximum content inspection file size:** Set the maximum file size (in MB) for content inspection. Anthropic-side limits skip files larger than 25 MB regardless of this setting.
  - **File types:** Click the Edit icon to adjust the list of file types to be included in the scan.
  - **Capture bucket for generated content:** Choose a configured external storage location to store evidence files, or select None to disable evidence capture for this scan.

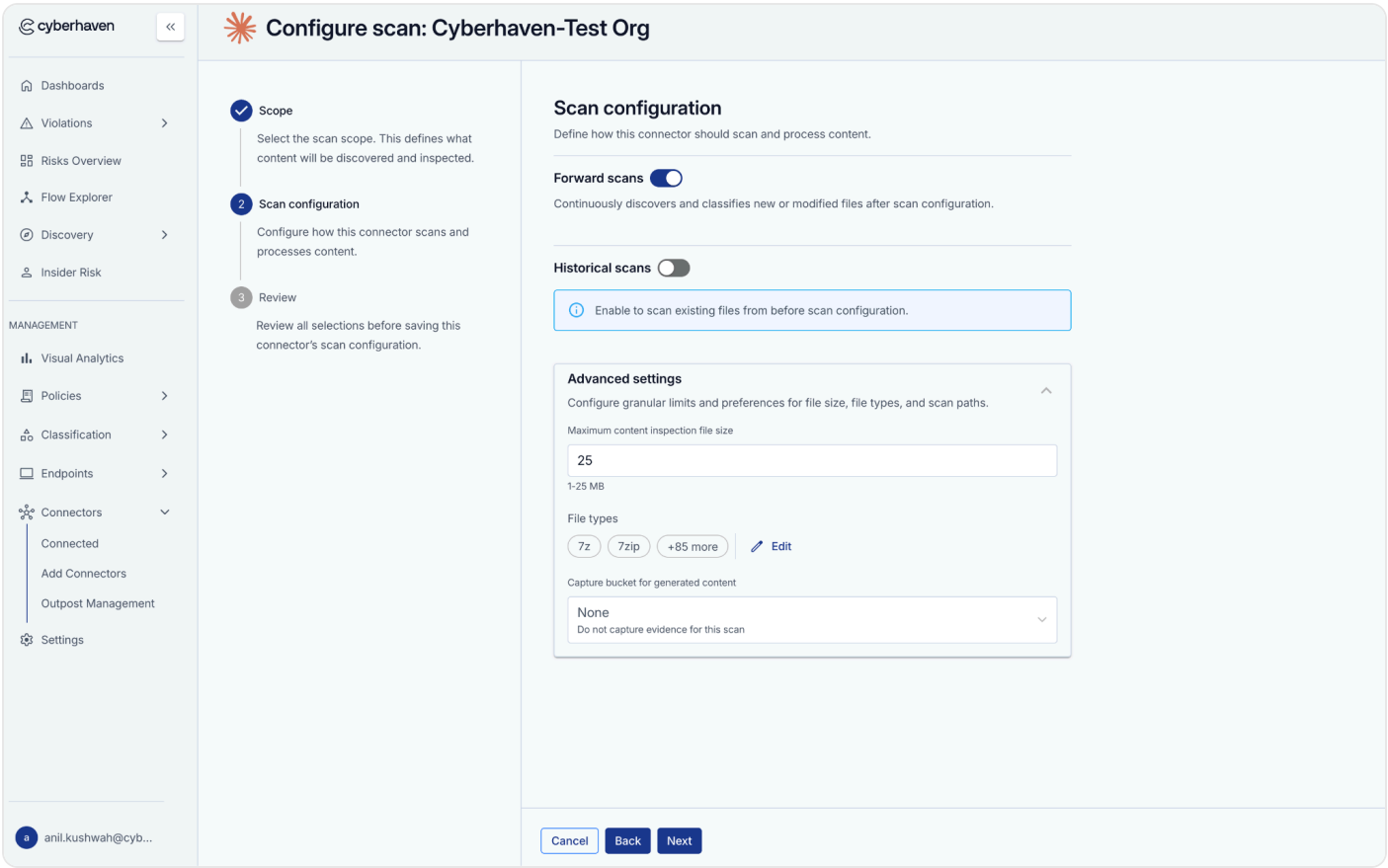


FIGURE 7 — SCAN CONFIGURATION

4 Click **Next.**

5 Review your scope and scan configuration and click **Save.**

Re-authenticate connector

If your Anthropic Primary Owner rotates the Compliance API key, you need to re-authenticate the connector with the new key:

1. On the **Connected** tab, click the three-dot menu next to the connector and select **Reauthenticate**.
2. Enter the new Compliance API key. The Organization ID should not be changed.
3. Click **Connect** to complete re-authentication.

Delete connector

To delete the connector, click the three-dot menu next to the connector and click **Delete**.

Troubleshooting

Authentication failed

Verify the Compliance API key has all three required scopes (`read:compliance_activities`, `read:compliance_user_data`, `read:compliance_org_data`) and is live in the target organization. Keys without these scopes cannot access the Compliance API.

No events appearing

It may take 30 minutes to 1 hour for events to appear in the Cyberhaven Console. Verify the connector shows as **Connected** in the Console and that the Organization ID is correct.

Rate limit errors

Anthropic enforces rate limits on the Compliance API (typically 600 requests per minute). The connector handles this automatically with backoff and retry. If errors persist, verify no other applications are using the same Compliance API key.